

**Refund Policy:** We provide a complete refund to students within the first 1-3 days of enrollment, starting from the date of payment receipt. From the 4th to the 14th day of enrollment, a processing fee of \$100.00 will be deducted from the refund. Please be aware that no refunds can be issued after the 15th day of enrollment.

**Refunds will be processed within 72 business hours from the day of cancellation.**

- **Government Agency Funded:** Refund will be issued back to the agency, not the student, within 72 hours. The agency will inform us of their preferred refund method based on their policies.
- **Direct Enrollment:** Refunds will be issued within 72 business hours from the time of cancellation.
  - If paid by credit card, the refund will be returned to the same card.
  - If by check, a refund check will be issued.

**Return Address for Merchandise:** 5857 Cedar Ave, Philadelphia PA 191-43-1933